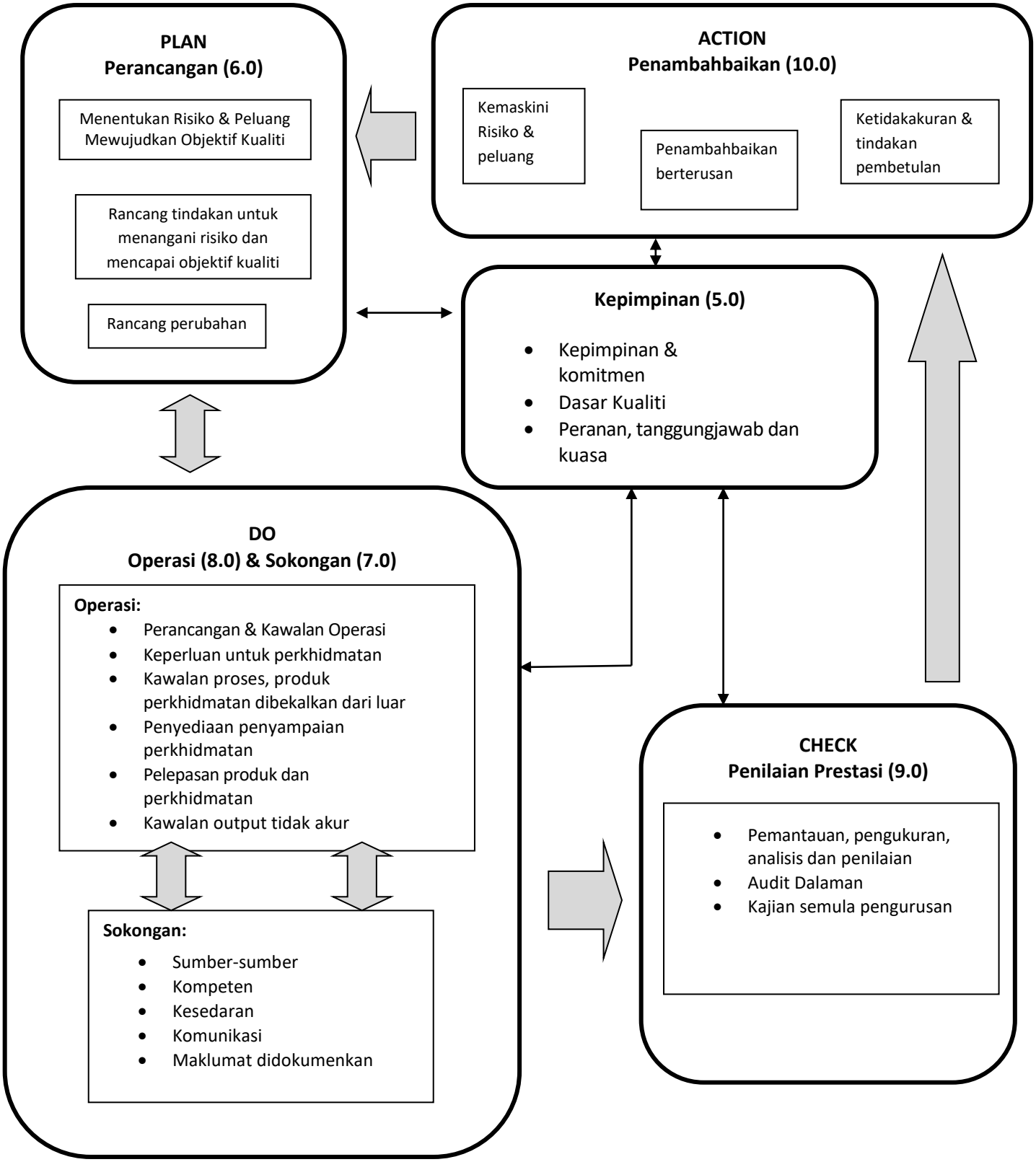MODEL SISTEM PENGURUSAN KUALITI JABATAN KESIHATAN NEGERI JOHOR